

From: Stephen Cracknell
To: Microsoft ATR
Date: 12/31/01 5:54pm
Subject: Microsoft Settlement

To whom it may concern,

I just wanted to make certain that the DOJ decision makers were aware that there is a great deal of support for Microsoft around the country. It seems apparent that most of the commotion about monopolies and unfair practices is being generated by Microsoft's faltering competition and not by the end users. These end users are currently experiencing hyper-innovation to a point where they are beginning to complain about the pace of change in the industry.

Please focus your energies on industries that are clearly being driven by unhealthy monopoly practices like the airline industry's International Airline and Transportation Association (IATA) who's primary role is to fix prices. Also please crack down on the major airlines' oligopoly practices used to squeeze startup airlines out of business.

Stephen

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